



We are excited about our new look and our name change to MCBank! Here is some information about the change and how it might affect you. If your question is not answered below, please feel free to contact us and we'll be glad to help.

### **1 When will the new look be implemented and the name change take place?**

The change to the new look and name will begin on June 3. You'll see many items immediately, such as newspaper ads, the website, and signage, while others may take a few weeks to implement.

### **2 Why is the bank changing its name?**

Primarily for one reason: We are building a banking family in multiple markets and need a common name that unites us all and can grow with us. MCBank will work wherever we go. We will always respect our Mills County roots, and we believe have a great deal to offer customers in other communities.

There are secondary benefits, such as having a name that is short and easy to remember. Plus, the bank has had different names across the years as it has grown, acquired other banks, implemented digital platforms, and expanded into different communities. We felt it was time to unify all our locations, apps, and internet portals, and, at the same time, introduce a fresh, updated look.

### **3 Is the bank selling?**

Absolutely not! Our board of directors, management and staff are all the same. So you'll still see your favorite bankers when you come to your local branch and our decisions will continue to be made locally.

### **4 Do I have to order new checks and deposit slips?**

No, you may continue to use your existing checks and deposit slips. When your next check order is placed, you will receive MCBank checks in the same numerical order and design.

### **5 Do I need to order a new debit or ATM card?**

No. When your current card expires, you will receive a new MCBank card as a replacement. But until then, you may use your current card and PIN.

If you wish to take advantage of the new look immediately, you have a few options available. Stop by your local branch to discuss with your banker.

## **6 Do I need to sign a new signature card or loan documents?**

No. Your current documents allow us to change the bank's legal name without issuing new documents since bank ownership is not changing.

## **7 Will the bank's website address change?**

Yes; we will have a new website [www.mcbanktx.com](http://www.mcbanktx.com). If you have the current site marked as a favorite, you will want to update your favorites list or desktop shortcut.

The website itself will be updated with our new look. However, the functionality will remain the same so you can continue using the site as usual. Your current user name and password for online banking will remain the same.

## **8 Do I need to update any Internet Bill Pay information?**

No. Even though our site address will change, we will have the same Internet features and your information will remain intact.

## **9 Do I need to change my direct deposit or automatic loan payments?**

No. All of the bank's routing information will remain the same, so your electronic deposits and payments will continue uninterrupted.

## **10 Do I need to download a new mobile banking app?**

No, your current mobile banking app will continue working. We will introduce an update that freshens the icon to match our new look, and when you update your device apps, this update will automatically load.

## **11 Will the bank's hours change?**

No. Each branch will continue to operate with its current hours, so you can bank at your convenience.

## **12 Will products, services and fees change?**

No, the name change will not affect products, services or fees. We will be updating existing brochures to reflect the new look.

## **13 How does the name change affect my FDIC insurance coverage?**

There is no impact or change to the deposit insurance on your account. Your accounts remain insured and the same limits apply.



[www.mcbanktx.com](http://www.mcbanktx.com) | 800.285.2216



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